The Centers for Medicare & Medicaid Services (CMS) is required to remove Social Security numbers (SSNs) from all Medicare cards by April 2019. The SSN-based Health Insurance Claim Number (HICN) will be replaced by a new MBI number. The transition period for using the new MBI number will take place between April 1, 2018 and December 31, 2019. Starting January 1, 2020, all claims must use the MBI number.

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Genentech Access Solutions will eventually require the MBI for new enrollments of Medicare patients. We are updating the Statement of Medical Necessity (SMN) forms and My Patient Solutions® to accommodate the MBI.

Please note these changes to help ensure continued service from Genentech Access Solutions for your Medicare patients during this transition.

If you have questions about these changes in your state, please contact CMS directly.*

To learn more about Genentech Access Solutions or My Patient Solutions:

Visit Genentech-Access.com
Call (866) 4ACCESS/(866) 422-2377


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